How it Works

The display consists of three two-digit temperature displays, a fan speed indicator and symbols to indicate the mode of operation. The top two-digit display is the current roof space temperature and the middle two-digit display is the current house temperature. The temperatures are shown in degrees Celsius. If the temperature reading is below –9 then the display will show ‘Lo’.

The bottom two-digit display is the Set Temperature. This should be adjusted to the desired temperature that you would like to achieve in your home. This can show from 14 to 24 degrees Celsius, or two flashing dashes when in ‘burnt toast’ mode.

The right side of the display contains the symbols showing the mode of operation. From top to bottom you have, heating, cooling, ventilation, locked, air tempering, house with air flow path and fan speed indicator.
Seasonal Suggestions for Ventilation level

Whilst your ventilation level is a personal preference and makes the HRV adaptable to any home, it is suggested that you lower the ventilation level to 1 during the summer months and increase it during winter to above 3. Having it above 3 in winter will ensure any condensation is minimised.

My HRV was installed a couple of days ago, and it seems to be working, but my windows are still fogging up. What's wrong?

There's nothing wrong, your HRV is doing its job perfectly! While you should notice an improvement the very next day, best results are obtained a few weeks down the track, after your HRV has had time to dry out walls, flooring, bedding and so on.

It's working great, but I still get a mist occasionally on some windows – why is this?

Even though your home is now dry, especially cold or damp weather conditions may still lead to some misty windows – certainly far less than what you would have had without the HRV. Having a party or cooking a big meal will also cause a bit of extra moisture, but your HRV will set to clearing this out over the next day. No system can guarantee zero condensation, but rest assured your HRV is getting you as close as is possible!

Things you can do to help are:

- Leave heavy blinds and drapes slightly ajar
- Use burnt toast mode to boost the system in the mornings or early evening
- Select a more appropriate (more aggressive) ventilation level
- Make sure the outlets are open wide

Why does my house feel cooler on winter mornings, and/or warmer on summer days?

The system's ventilation setting is too aggressive. In winter, this will help to achieve maximum condensation control, but having this too high may make your home a little cooler in the morning. In summer, this same setting may make the home a little warmer during the day. You can adjust this setting and find a comfortable median using the instructions on the inside spread of this leaflet.

I've had my HRV system for a while - why do I have a black ring around my outlet vent?

In some houses, the air passing out of the outlets across the ceiling will cause a static charge. Simply wipe away the dust ring with a dry cloth, then turn the diffuser plate of the vent open a little further to help stop this from recurring.